

# Neighbourhood Watch in Ku-ring-gai and Hornsby

eNewsletter #454 - 23 June 2020

This weekly eNewsletter is compiled by Neighbourhood Watch volunteers as a service for residents in Ku-ring-gai and Hornsby council areas. The eNewsletter is a new type of Neighbourhood Watch; utilising the available technology to keep people more connected and up-to-date with local crime and safety issues.

The eNewsletter includes a selection of posts from the <u>Ku-ring-gai PAC Facebook</u> page (also known as 'eyewatch'), primarily for those not familiar with Facebook. We add anything interesting from a Neighbourhood Watch point-of-view - this could be a local newspaper article, a roadwork warning, crime prevention tip(s), an upcoming Neighbourhood Watch meeting, Q&As from residents, or an item from an other Police command ("Crooks know no boundaries!").

- → Have you seen anything we should share with the community? Please email our NHW in Ku-ring-gai & Hornsby volunteers. We do value your contributions. Thank you for your support.
- A Please feel free to share/forward this eNewsletter with your friends, family,

colleagues and neighbours.

\*\* Reading our eNewsletter for the first time? Click here to subscribe.

### 23 June, from Ku-ring-gai command and 7News: The new online scams you need to look out for

They are simply after your hard earned money.

They do not care about you

They are smooth at making you feel it is ok to click on their links.

Please DO NOT click on any link, DO NOT give out any personal information including account numbers and passwords.

#### IF IN DOUBT, THEN DON'T!



74,022 Views

Watch 7News video report on Facebook <u>here</u>. [not sure if you need to log in to Facebook to watch - Ed]

More than \$600 million was lost to scams last year, and now scammers have discovered new ways to steal from Australians online. Finance Editor Gemma Acton explains how we can protect ourselves from these new scams.

### 22 June, from Sydney Morning Herald: First look inside Sydney's \$3 billion NorthConnex tunnel

The NSW government has offered the first glimpse inside the new nine-kilometre, \$3 billion NorthConnex tunnel just months ahead of its opening. Transport Minister Andrew Constance on Monday indicated the tunnel, originally slated to open late last year, would be operating in the next two months. Final works were now being carried out.

Read article and view end-to-end tunnel video here.



Lighting displays featuring native birds and trees are dispersed throughout the tunnel. NHTT WHALL

## 21 June, from Crime Stoppers NSW: Do you think someone is trying to scam you?

Visit <u>www.scamwatch.gov.au</u> and check out the common types of scams going around at the moment.

You can also report a scam attempt online through their website.



And an addendum from Ku-ring-gai command, following the 16 June post that offered one way locking screws for vehicle rego plates:



Thanks to Neighbourhood Watch Australasia (NHWA) and NHW Ku-ring-gai/Hornsby for their ongoing support in supplying the anti-theft screws.



### 19 June, Shared with permission from the Thornleigh, Westleigh and Normanhurst Community group: WARNING !!! △□

If anyone claiming to be from the NBN knocks on your door insisting they need access inside your premises for whatever reason, do not let them in. According to NBN and telecom providers, even if they follow up with an authentic-looking card in your mailbox, there is no reason NBN would need such access. My telecom provider suggested that if this happens to call the police.

Neighbourhood Watch note: NBN have no need to access premises. If safe to do so, take a photo of the man, his vehicle and call the Hornsby police station 9476 9799. If you feel threatened call 000.

#### From the comments however:

- James says: the black NTD is NBN owned equipment, is located inside the home and likely needs to be replaced. By all means, owner should verify and perform their due diligence but failure to comply will have them disconnected from the NBN at the street instead so as to no longer degrade the network for their suburb.
- The original poster assured us they had spoken with NBN and their Internet provider and noone needed access to her place (in Westleigh). So these people are of a concern.

**Snap Send Solve** www.snapsendsolve.com

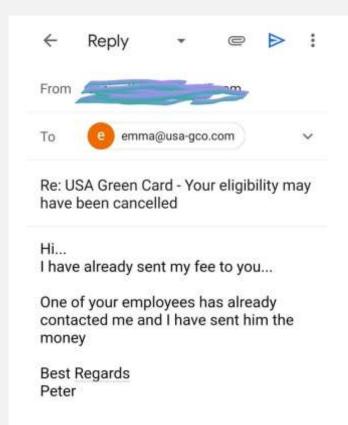


Broken? Damaged? Unsafe? Report it quickly and easily with the App **Snap Send Solve**. This week, one of our Neighbourhood Watch volunteers mentioned they used it twice: once to report dumped shopping trolleys and once to suggest better signage. What could you report?

[Congratulations to Neighbourhood Watch NSW Inc for their partnership with Snap Send Solve! Or should we say congratulations to Snap Send Solve for choosing to partner with NHW NSW Inc? - Ed]

20 June, from Peter in Scam Watchdog Australia: I work in IT and one of my favourite tricks is to make the scammer think that "one of his associates" or another scammer has "scammed" the money!

Trust me it really gives them the shits! 😂



[Yes, funny, but we always recommend you click on nothing and simply delete the email. Ed]

19 June, from the government's Stay Smart Online Alert Service: Australian governments and companies targeted by a sophisticated state-based actor

Priority Level: High 19 JUNE 2020

#### What's happened?

The Australian Government is aware of, and responding to, a sustained targeting of Australian governments and companies by a sophisticated state-based actor.

A range of tactics, techniques and procedures are being used to target multiple Australian networks. It's important that Australian companies are alert to this threat and take steps to enhance the resilience of their networks. Cyber security is everyone's responsibility.

#### What your IT managers can do

The ACSC has produced the following technical advice for Information Technology managers: Advisory 2020-008: Copy-paste compromises – tactics, techniques and procedures used to target multiple Australian networks.

The advice includes the following mitigation strategies to help reduce the risk of compromise to your systems:

- 1. Prompt patching of internet-facing software, operating systems and devices All exploits utilised by the actor in the course of this campaign were publicly known and had patches or mitigations available. Organisations should ensure that security patches or mitigations are applied to internet-facing infrastructure within 48 hours. Additionally organisations, where possible, should use the latest versions of software and operating systems.
- 2. Use of multi-factor authentication across all remote access services Multi-factor authentication should be applied to all internet-accessible remote access services, including:
  - web and cloud-based email
  - collaboration platforms
  - virtual private network connections
  - remote desktop services.

#### More information

While no single mitigation strategy is guaranteed to prevent cyber security incidents, implementing the ACSC's <u>Essential Eight</u> provides baseline protection.

Find out more on how to become involved in the ACSC Partnership Program.

If you have been a victim of a cybercrime, go to ReportCyber and report it.

For advice with a cyber-security incident, email <u>asd.assist@defence.gov.au</u>.

#### **Dates for the Diary:**

Sunday 19 July: \*\*Note - CANCELLED due to Covid19 pandemic \*\* - new date

tbc\*\* NHW NSW Inc Inaugural AGM 1-5pm @ Ryde/Eastwood Leagues Club

Wednesday 14 October: Gordon Area 3/4 (Turramurra) NHW meeting tbc.

Sunday 25 October: Potential new date for NHW NSW Inc AGM. tbc

Tuesday 24 November: Gordon/Killara/East Killara/some St Ives Neighbourhood

Watch AGM 7-9pm @ Gordon Library meeting room #2.

19 June, from Crime Stoppers NSW: Losing your licence can be a hassle and a worry as you cannot legally drive without a licence on your person and you may be worried that if it gets into the wrong hands, it could be used for identity theft.



There are some things you can do:

1. Call the **Police Assistance Line on 131 444** (24/7) to report your licence lost or stolen. You will be given a Police Event Number.

- 2. Order a replacement drivers licence online through Services NSW here.
- 3. Contact ID Care who will respond to many types of identity and cyber security concerns including your lost or stolen credentials. Visit: <a href="https://www.idcare.org/">https://www.idcare.org/</a>

19 June, Shared with permission from the Berowra Community group: This paragraph was posted by my mum on her fb page. please can everyone keep a look out as these products are expensive.

"Hi everyone, this afternoon at about 12:30 I came back from purchasing a shower rail, tap and bath spout to renovate my bathroom. I left it outside while I went in to get my daughter to help me carry it inside. When I came out they had been taken! Not sure if someone thought it was apart of council clean up but it would greatly appreciated if you could bring them back or if anyone knows anything to message me. Thank you! "

# 16 June, from Ku-ring-gai Council: New state government rules on non-desexed cats and dangerous dogs

From 1 July 2020 owners of non-desexed cats and dogs identified as dangerous or restricted breeds will need an annual permit as well as lifetime registration.

- This means that owners of cats not desexed by four months of age will be required to pay an \$80 annual permit in addition to their lifetime pet registration fee.
- Owners of dogs of a restricted breed or declared to be dangerous will be required to pay a \$195 annual permit in addition to their lifetime pet registration fee. This applies to dogs that are already registered.

Full Media Release here.

From Hornsby Shire Council: New permits to undertake a number of activities on or near your property are now available online.

A permit is required to undertake a number of activities on or near your property.

- Earthworks
- Hoardings
- Mobile Cranes
- Out of Hours Work
- Road Openings
- Temporary Road Closure
- Skip Bins
- Vehicular Crossing
- Work Zone Permit

Apply for a permit, or lodge a concern here.

22 June, from Hornsby Shire Council: TRACKWORK ALERT △ | Just a headsup, there is trackwork every night from 8.50pm to 2am between Hornsby and Central this week, starting tonight, Monday 22 June until Friday 26 June.

- ♠ North Shore Line: Buses replace trains between Hornsby and Central
- Northern Line: Trains start and end at Central

Check https://transportnsw.info/ for more information

#### From "Our 20 Favourite Crime Prevention Tips to Protect Your Identity":

 Tip#1: Consider using a third party payment system for internet transactions, such as PayPal, in order to avoid entering credit card details.
 Consider having another credit card with a low credit limit to be used specifically for internet purchases, or for overseas.

- Tip#2: Use a phantom date of birth when you subscribe or register online.
   It may be a compulsory field, however, it is NOT legally required. For example use 01/01/ followed by your year of birth to keep your age demographic intact, but your identity safe.
- **Tip#15:** NEVER allow your browser to remember passwords. If in doubt how, ask for help with settings it's important.
- Tip#16: Know the best crime prevention information on the internet.
   Neighbourhood Watch has created <u>www.WatchOut.org.au</u> to point you in the right direction.
- Tip#17: Be aware that photos can contain 'geotag' information that
  identifies the location where they were taken. Consider changing the
  settings to remove this property. Consider whether to avoid 'check-ins' on
  Social media.
- Tip#18: NEVER let your credit card out of your sight in a café or restaurant

   go with it! Consider using Radio-frequency identification (RFID) protection
   (sleeves, wallets, bags etc) for credit cards and passports. If possible,
   collect new credit cards from the bank branch.

The 20 Tips series can be downloaded from our Neighbourhood Watch website Tips page <a href="https://nhwkuringgaihornsby.org.au/tips/">https://nhwkuringgaihornsby.org.au/tips/</a>. The series is also available in Simplified Chinese and Traditional Chinese, thanks to our translators & proof readers Dali, Ning, Jeane and Marat.



Thanks to Nikolas

#### **IMPORTANT CONTACTS & LINKS**

Emergency (Police/Fire/Ambulance): 000

TTY: 106

NSW Police - Ku-ring-gai Police Area Command (PAC): 9476 9799

Hornsby Police Station, 292 Peats Ferry Road, Hornsby 2077

**Ku-ring-gai Crime Prevention Officer: 9476 9723** 

Local Police Facebook page: @Kuring Gai PAC

Non-emergency two-way communication

**Crime Stoppers: 1800 333 000** 

Report crime anonymously

Report suspicious activity asap

#### Police Assistance Line (PAL): 131 444

For non-urgent minor crime

#### **NSW Police Community Portal**

Online reporting of non-emergency minor crime: lost property, intentional damage, graffiti or theft.

#### **Interpreting & Translating Services: 131 450**

NSW Police - website for crime prevention advice

Never be afraid or embarrassed to report a crime, concern or fear you have to the Police. The Police are here to help you.

#### Neighbourhood Watch within Ku-ring-gai and Hornsby:

- Website NHWKuringgaiHornsby.org.au
- WatchOut! WatchOut.org.au our one-stop-shop for crime prevention
- Facebook @NHWKuringgaiHornsby
- NHW in Ku-ring-gai and Hornsby Facebook Group
- Twitter @NHWKRGHornsby
- Email NHWKuringgaiHornsby@gmail.com

#### **Local Facebook pages:**

WatchOut! Our Crime Prevention WatchOut! Facebook page

- Meighbourhood Watch Berowra (technical issues)
- Neighbourhood Watch East Killara
- Neighbourhood Watch Galston, Glenorie, Arcadia, Dural (Rural Areas)
- NHW Glaston, Glenorie, Arcadia & Dural (Rural Areas) Facebook Group





- Neighbourhood Watch Hornsby
- Meighbourhood Watch Killara
- Neighbourhood Watch Mt Colah
- Meighbourhood Watch Mt Kuring-gai
- Neighbourhood Watch Normanhurst
- Meighbourhood Watch Pennant Hills
- Neighbourhood Watch St Ives
- Meighbourhood Watch Turramurra
- Neighbourhood Watch Wahroonga

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This email has been forwarded to you by Neighbourhood Watch within Ku-ring-gai and Hornsby. Please share the information with anyone you think may be interested, and encourage them to join our Distribution lists. Thank you. If you live outside the Hornsby/Ku-ring-gai area, please contact your local Crime Prevention officer for similar information for your locality. If you are unaware of an active Neighbourhood Watch group in your area, please consider starting one.

#### Our mailing address is:

Neighbourhood Watch within Ku-ring-gai & Hornsby c/o Crime Prevention Officer, Ku-ring-gai NSW Police PAC - Hornsby Police Station 292 Peats Ferry Road Hornsby, NSW 2077 Australia

Add us to your address book

